

Methods of transport and payment

The transport of goods within the Czech Republic in the value higher than 10,000 CZK including VAT is **FREE**.

The transport of goods within the Czech Republic in the value higher than 5,000 CZK and lower than 10,000 CZK including VAT **is charged at 350 CZK**.

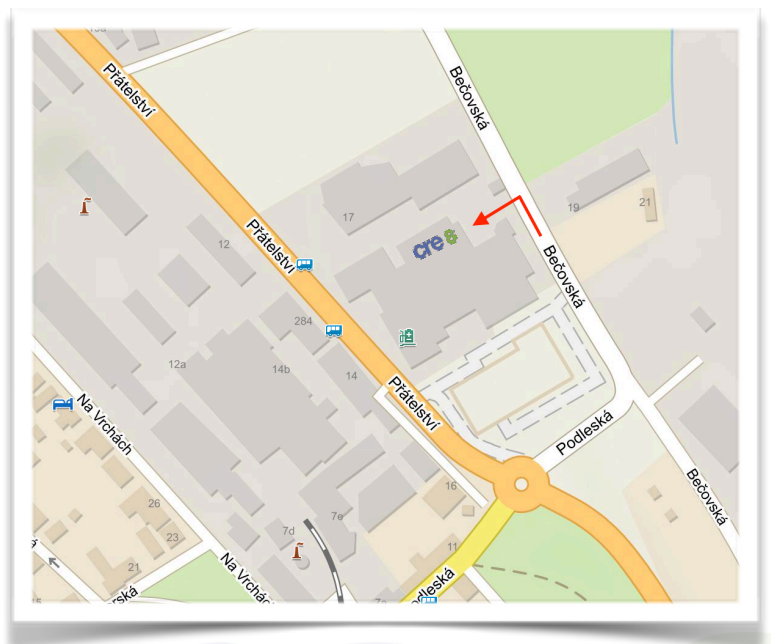
The transport of goods within the Czech Republic in the value lower than 5,000 CZK including VAT **is charged at 500 CZK**.

Transport by forwarding company

- the preparation of goods takes place immediately after the crediting of the amount paid for the order, if the goods are not in stock, the preparation will take place on the day of delivery of the goods from the manufacturer
- the carrier will deliver the goods to your address within 48 hours after the crediting of the amount paid for the order
- delivery takes place on weekdays between 8:00 a.m. and 6:00 p.m.
- the carrier will contact you on the day of delivery

Personal collection at the cre8's warehouse (Prague, Uhříněves)

- the preparation of goods takes place immediately after the crediting of the amount paid for the order, if the goods are not in stock, the preparation will take place on the day of delivery of the goods from the manufacturer
- information about the possible collection of goods will be sent to you by email or sms
- if you do not collect the shipment within 5 working days from the notification, it will be cancelled
- Address of the place of collection ([map](#)):
BLK servis / cre8's warehouse,
Areál Vltava Labe Press,
Přátelství 986/19
entrance from Bečovská street:
8:00 a.m. - 4:00 p.m.
104 00 Praha 10
- personal collection is FREE



Goods purchased in the cre8 e-shop can only be paid for in the ways specified on the e-shop website, i.e. by **bank transfer** or **through a payment gateway** by selecting one of the methods offered by the payment gateway provider.

Payment options using payment gateway

Online payments are arranged for us by the ComGate payment gateway. The service provider, ComGate Payments, a.s., is a licensed payment institution operating under the supervision of the Czech National Bank. Payments made via the payment gateway are fully secured and all information is encrypted.

- **Card payment**

The fastest way to pay online. In the ComGate payment gateway interface, you enter the card number, the expiration date and the CVC code – three digits that you find in the signature strip on the back of the card. Everything is secured by the 3D Secure standard, so you will probably be asked to enter a numeric code that you will receive by SMS from your bank.



- **Payment by bank transfer**

Immediate payment via internet banking. The ComGate payment gateway will redirect you to your internet banking where you log in as usual and confirm the already prepared payment order. After completing the payment, you will be redirected back to the store. Payment is confirmed immediately, we will continue to execute the order without delay.



Contacts

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<https://www.comgate.cz/cz/platebni-brana>